

Quality Policy

Pintura Industrial Mestres S.L., aware of the importance that the Quality of its products and services holds for its clients, establishes a Quality Policy through which it commits to:

* The review of the analysis and determination of existing risks and opportunities, derived from the analysis of our company's context, serves as a basis for making the necessary decisions — based on our judgment, experience, and intuition — to ensure the proper functioning of our company.

* Commitment to meeting the requirements agreed upon with our clients, as well as legal and regulatory requirements, in order to increase their satisfaction.

* To maintain and improve a quality management system based on the reference standard UNE-EN ISO 9001:2015, which guarantees compliance with this policy through a process-based approach and its continuous improvement.

* To become a paint partner for companies in any industrial sector, offering specific solutions — even for those sectors that require special treatments for corrosion — with the fastest possible response to customer requests.

* To consolidate ourselves as a key company at both national and international levels by providing the necessary human and technical resources, and by working toward the continuous improvement of our processes and services. * **To train our staff** in order to increase efficiency in the performance of their tasks and enhance their skills.

* A commitment to new investments based on business criteria that increase production capacity and/or incorporate new technologies or facilities that allow us to adapt to client needs and to modern times.

* To disseminate the Quality Policy to all company staff, communicating new work guidelines and focusing on teamwork success as a key tool to achieve quality objectives.

* Our entire team is committed and acts proactively to minimize the environmental impact of our economic activity.

Josep Lluís Moreno, Head of Industrial Management at PINTURA INDUSTRIAL MESTRES S.L., is the main driving force behind this Policy and is committed to promoting its implementation and reviewing it to ensure its ongoing suitability.